



REGION II CRISIS CARE CENTER

The Right Patient. The Right Place. The Right Time.

FREQUENTLY ASKED QUESTIONS (FAQs)

- **Who will the Crisis Care Center serve?**
 - The Crisis Care Center will support individuals experiencing a psychiatric, behavioral and/or substance use crisis. The center will serve community members across 20 counties in Central Alabama.
- **How many beds will the Crisis Care Center include?**
 - The Crisis Care Center will include 48 beds consisting of 32 temporary and 16 extended observation beds.
- **What is the length of stay for individuals in the Crisis Care Center?**
 - The maximum length of stay for each temporary observation bed is 23 hours, which can be adjusted based on need. Sixteen extended observation beds will accommodate individuals up to three days.
- **What are the hours of the Crisis Care Center?**
 - The Crisis Care Center is fully accessible 24 hours a day, 7 days a week, 365 days a year.
- **When will the Crisis Care Center open?**
 - The Crisis Care Center is expected to begin operations in February 2023, barring no construction delays or other unforeseen circumstances.
- **How is the Crisis Care Center funded?**
 - The Alabama Department of Mental Health recently awarded a \$7 million grant to JBS Mental Health Authority to open the Crisis Care Center.
- **Where will the Crisis Care Center be located?**
 - The new facility will be located off Valley Avenue near I-65 at 401 Beacon Parkway West, Birmingham, AL 35209.
- **What stakeholder groups will benefit from the services of the Crisis Care Center?**
 - Law Enforcement: Police officers will only need 15 minutes or less to help admit someone to the Crisis Care Center.
 - Jails: Approximately 240 individuals are taken to Jefferson County jails every month with mental illness or substance use diagnoses. Jefferson County spends approximately \$468,000 each month housing inmates suffering from mental illness or substance use. The Crisis Care Center will alleviate burdens by freeing up space in local jails and reducing arrests. **Source: Jefferson County Sheriff's Department*
 - Municipalities and Counties: The Crisis Care Center will reduce strains on local governments' limited resources and provide an essential linkage between our community organizations, psychiatric and medical services, crisis prevention and intervention services.



- Hospitals and Emergency Departments: The Crisis Care Center will alleviate burdens by freeing up space in emergency departments by reducing boarding of patients with psychiatric or substance use disorders.
- Emergency Management Services: The Crisis Care Center will save critical hours for emergency first responders to better protect our community.
- Individuals and Family Members. The Crisis Care Center will help individuals in crisis achieve stability. Family members can take comfort knowing their loved ones will receive professional treatment from a state-of-the-art mental health facility.
- **Why does Central Alabama need a Crisis Care Center?**
 - Alabama currently ranks 50th of 51 states (including D.C.) in statewide access to mental health care.
 - 1 in 5 adults experience a mental health crisis every year.
 - 1 of every 8 emergency department visits by a U.S. adult involves mental illness or substance use.
 - 60% of adults with a mental illness don't receive treatment each year.
 - Mental health and substance use disorders are the number one cause of disability in the U.S., even above cancer and injuries.
 - Region II in Central Alabama currently has 35 hospitals with 7,200 total beds, 13 hospitals with 663 psychiatric beds and zero dedicated emergency departments or mental health crisis centers.
- **What benefits will it provide to the community?**
 - No one is immune to the impact of mental health or substance use, and our community lacks effective resources to properly care for individuals in crisis. The Crisis Care Center will be a designated place for communities, law enforcement, first responders and families to provide individuals with the timely professional services they need in the most appropriate environment, reducing the stigma associated with mental health.
- **How many jobs will the Crisis Care Center provide?**
 - The Crisis Care Center will bring more than 160 new jobs to the region, contributing to local economic development efforts and adding to JBS Mental Health Authority's 500+ current employee roster.
- **How can community members get further involved to support this effort?**
 - Provide input: We value transparent feedback on how we can ensure the Crisis Care Center's long-term success to support our community.
 - Connect us with your network: If you know of community leaders or organizations who need to learn more about the Crisis Care Center, we appreciate your suggestions.
 - Stay updated: We look forward to communicating our progress over the next several months and encourage you to follow JBS Mental Health Authority on Facebook and LinkedIn for the latest updates on the Crisis Care Center.