

What is PromisSE?

One Roof encourages networking and prevents duplication of services to the homeless in Central Alabama. A large part of this is done through the implementation of the data management system, PromisSE (Program Information System of the Southeast). This Web-based system provides real-time demographic data and facilitates appropriate care and referrals for homeless citizens. PromisSE allows for participation of mainstream agencies like hospitals and health departments to assure seamless provision of care.

Who is PromisSE?

PromisSE is comprised of users across the state of Alabama and the panhandle of Florida. Throughout the PromisSE implementation, homeless prevention and homeless service providers are divided into Continuums of Care (CoCs), all with One Roof as the Lead CoC. A simplified breakdown is listed below.

COC Code	Lead Organization	General Area
AL-500	One Roof	Birmingham, AL
AL-501	Housing First	Mobile, AL
AL-502	SafePlace (Not currently participating)	Florence, AL
AL-503	North Alabama Coalition for the Homeless (NACH)	Huntsville, AL
AL-504	Montgomery Area Coalition for the Homeless (MACH)	Montgomery, AL
AL-505	Gadsden	Gadsden, AL
AL-506	CHALENG of Tuscaloosa	Tuscaloosa, AL
AL-507	Balance of State	Montgomery, AL
FL-505	Homelessness And Housing Alliance	Fort Walton Beach, FL
FL-511	EscaRosa Coalition on the Homeless (ECOH)	Pensacola, FL

One Roof: AL-500

One Roof is the Lead Agency for the AL-500 CoC and the Lead CoC in the PromisSE implementation. Specifically, AL-500 covers Jefferson, St. Clair, and Shelby counties. As the Lead COC, One Roof manages the database used to create PromisSE, ServicePoint. ServicePoint is the web-based system that provides live demographic information input by a variety of service providers, most of whom interact with and serve homeless clients. Because One Roof is primarily HUD funded, we abide by the Homeless definitions established by HUD.